

## **Medi-Cal Rx Training Information**

Participating Medi-Cal Rx pharmacy providers and prescribers need to register for the secure provider portal to gain access to the following functionalities:

- Beneficiary Eligibility Lookup
- Web and Batch Claims Submission
- Prior Authorization Submission and Inquiry
- Learning Management System
- Secure Message Center and Chat

<u>Training</u> for the secured Medi-Cal Rx portal is available via a series of Computer Based Trainings (CBTs) and Job Aids with step-by-step instructions for the following:

- UAC (User Administration Console) Registration tool that controls and manages users'
  access to the Medi-Cal Rx Web Portal and associated applications.
- Saba<sup>SM</sup> LMS (Learning Management System) Your one-stop shop for Education & Outreach information, including the Education & Outreach events calendar, registration to attend an event or take an online course, and evaluations of training effectiveness.
- **Web Portal** A launching point for web-based applications, resource documentation and links, and access to the enterprise document management system.
- Web and Batch Claims Submission Web-based application developed to provide authorized users with the ability to search for adjudicated claims or select a template that will be used to submit a claim.
- Prior Authorization (PA) System Accessed through the secure Provider Portal, the PA system allows users to submit, inquire, cancel, or add additional information to existing PAs.